

Agenda Item 3.1

INTRODUCTION OF SPECIAL GUEST

Gold Standard Award for Security
U.S. Department of Homeland Security

SacRT Safety and Security



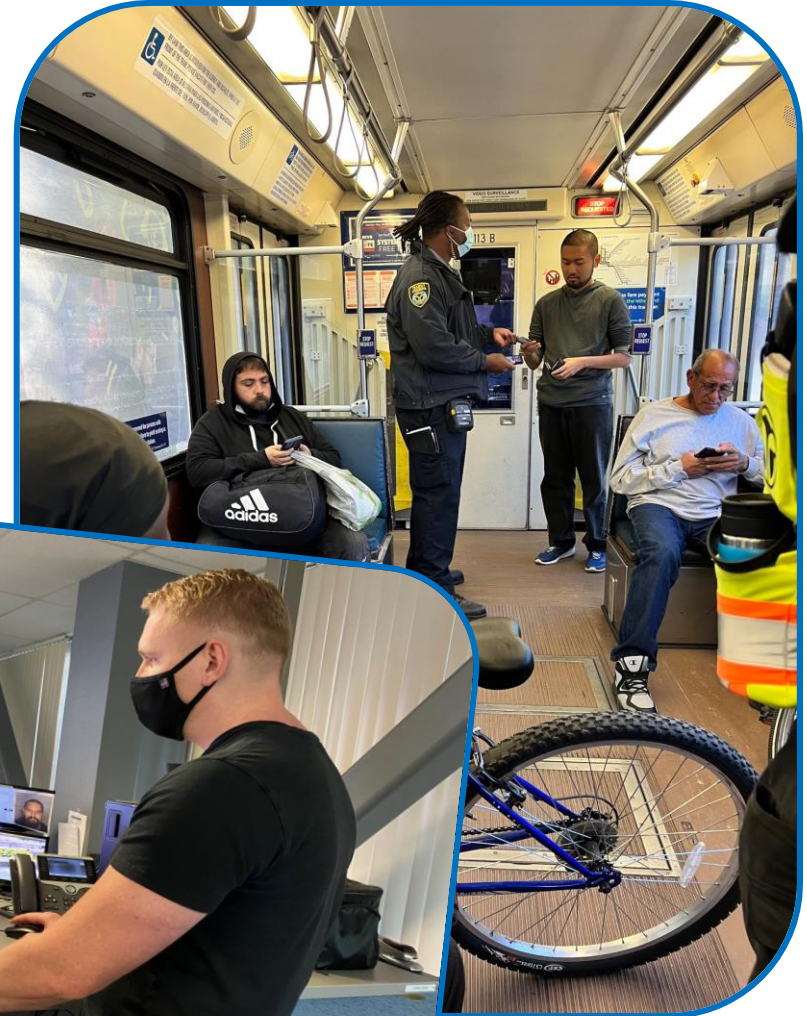
Presented by

Lisa Hinz

VP Security, Safety &
Customer Satisfaction

History

- SOC 24/7 monitoring
- Transit Ambassadors
- Alert SacRT App
- Rider trust



Performance Report Card

PERFORMANCE

Excellent

Good

Average

Poor



- Leadership
- Accountability
- Ownership
- How we measure success
 - Strategic Plan
 - Audits
 - Inspections



SacRT Today

- **2022 TSA Gold Standard Award**
- 2021 American Public Transportation Associations Rail Safety and Security Award
- 2021 WTS Sacramento's Innovative Transportation Solutions Award for SacRT's Social Worker Program
- 2020 American Public Transportation Associations Rail Safety and Security Award
- 2019 TSA Gold Standard Award



2019 & 2022 TSA Gold Standard Awards

